

Job Title: Vice President, Coding Operations

Location: Burr Ridge, IL

Job Summary

Manage the overall operational deliverables between IKS and the customer to ensure high levels of customer satisfaction and mutual success. Limited domestic travel, telecommuting and occasional relocation to client sites to manage coding operations and service offerings to various healthcare related clients.

Key Responsibilities

- Report performance metrics on a daily/weekly/monthly basis working closely with the offshore delivery team.
- Further organization's innovation around decreasing clinical burden while focusing on restoring patient-physician intimacy.
- Manage workflow changes, technology and automation, metrics, and reporting to ensure a high level of customer satisfaction and customer success.
- Manage client expectations.

IKS Health offers a comprehensive benefits package including medical, dental, vision, life insurance, long term and short-term disability, AD&D, etc. For more information please reach out at ushr@ikshealth.com